



Opening doors to specialty medical care

KCPA Physician FAQs

How many new patients would specialty care physicians see each month?

Specialists are asked to pledge to accept an average of two new patients per month (24/year). Each specialist determines what number of new patients per month he or she will see.

Specialists will only see the patient for the specific referral request, and no other health issue. We ask primary care physicians to see one new patient per month and address all the patient's primary care needs.

What is Project Access' pharmaceutical policy?

The community clinics have stepped forward and committed to provide access to the lowest cost medications available to KCPA patients through their 340B pricing.

Due to federal regulations, these are available only to patients who get their primary care in a community clinic or public health clinic. To obtain discounted prices on medications, KCPA patients must have prescriptions filled through their community health center pharmacies.

If your office dispenses medication samples, we encourage you to provide these for KCPA patients as you would for other patients.

For those patients needing medications for chronic conditions, the community clinics or KCPA will assist them in completing the Prescription Assistance Program paperwork.

Are there special forms I need to use for KCPA patients?

There is a brief "Specialty Care Follow-up Form" to complete after each patient appointment **IF**:

- You feel another specialist is indicated, or
- The patient requires hospitalization.

You will get the form to complete each time KCPA schedules a patient for a visit at your office. Fax this completed form(s) to (206) 382-3507. For any hospital admissions, please inform a KCPA case manager by calling (206) 788-4559.

What should I do if a patient isn't following the compliance policy?

Each Project Access patient signs a "Patient Responsibility" form that clearly states the patient will be dis-enrolled for failure to keep appointments and/or follow physician instructions. KCPA will leave it to the discretion of each provider to determine if a patient is non-compliant. If you'll communicate to us that there is an issue, we will take appropriate actions.

How do I refer a colleague to KCPA to volunteer?

We welcome physicians referring other physicians to KCPA! In fact, that's how dozens of physicians have joined us. If you have a professional colleague interesting in volunteering, please call 206-788-4204 OR e-mail us at info@kcprojectaccess.org, and we'll contact your colleague to invite his or her participation.